

pandarider Award Ceremony 2025 Lucky Draw Terms & Conditions

1. The pandarider Award Ceremony 2025 Lucky Draw ("Lucky Draw") is organised by Delivery Hero (Singapore) Pte. Ltd. ("foodpanda") and will run on 4 August 2025 ("Award Ceremony").
2. The Award Ceremony will take place at Chui Huay Lim Club, Grand Ballroom @ Newton, 190 Keng Lee Road, Singapore 308409 ("Venue"), between 2:00 pm and 6:00pm.
3. By participating in the Lucky Draw, you agree to be bound by all the terms and conditions set out herein ("Terms and Conditions").
4. foodpanda riders may participate in the Lucky Draw by way of registering their ID with the relevant staff present during the Award Ceremony. Winners will be randomly drawn from the pool of entries. Results from the Lucky Draw will be announced instantaneously during the Award Ceremony.
5. There will be a total of thirty (30) prizes to be won. The prizes will consist of the following:

1	APPLE MYEA3ZP/A IPHONE 16 128GB PINK
2	Q55 Ultra QLED Google TV
3	SAMSUNG SM-S931BLBCXSP GALAXY S25 12+256GB HDSET ICYBLUE
4	Q65QE Google TV
5	Reno 14
6	APPLE MD4P4ZP/A 11-INCH IPAD WI-FI 256GB - PINK
7	\$550 ESSO Vouchers
8	Dyson HD08 lite hairdryer
9	OPPO Watch x2
10	Bicycle Helloride x fp
11	APPLE WATCH SE GPS 40MM SILVER ALUMINIUM CASE WITH BLUE CLOUD SPORT LOOP (2024)
12	1X 2Days 1 night stay at D'resort during off peak days
13	PureFresh MB 90 - Inox 90L Mini Bar Refrigerator
14	Rhythm Soundbar 2.1ch with Dolby Atmos 420W
15	pad SE wifi
16	TP LINK TAPO RV30 MAX HYPER SUCTION ROBOT VACUUM & MOP (5300PA)
17	F270i 27" 200Hz Fast IPS Gaming Monitor
18	Gram Gold Collection - Merlion 1g 999 Fine Gold
19	Gram Gold Collection August the Merlion 1g 999 Fine Gold
20	Gram Gold Collection Singapore Map 1g 999 Fine Gold
21	LA GOURMET LGELAF412836 4.0L CRYSTALLINE AIR FRYER - PINK
22	Vortex Air Purifier - White Effective coverage 560 ft²
23	SHARP R-2235H (R) BASIC MICROWAVE (24L)
24	CORNELL CVCE59CHC WIRED CYCLONE HANDHELD VACUUM
25	ELECTROLUX Z1220 VACUUM CLEANER (1600W) COMPACTGO
26	PANASONIC SR-DL184WSH RICE COOKER (1.8L) - WHITE
27	EUROPACE ESF3169C 16 INCH STAND FAN WITH REMOTE CONTROL
28	OPPO buds 2 pro

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29	pau-pau keyboard
30	OPPO buds 2

(each a “Prize” and collectively referred to as “Prizes”).

6. On 4 August 2025 at 17:00 at the Venue, thirty (30) winners for the Prizes will be randomly drawn from the pool of entries.
7. Riders will stand a chance to win a prize if their name is drawn from the pool of entries. Limited to one (1) Prize per winner. Each rider may participate in the Lucky Draw once only.
8. Prizes must be claimed immediately once the winners are announced. foodpanda shall have the right to release any unclaimed prizes and may re-draw to replace any winner(s) who are unable to collect their prize(s) once the winners are announced. Winners must be present at the time of the Lucky Draw and the prizes must be collected in person.
9. foodpanda will not accept any claims after the Lucky Draw, and failure to redeem the prize during the Lucky Draw will result in the winners forfeiting their prize and no claims whatsoever for payment or compensation shall be considered.
10. Prizes are non-negotiable, non-transferable and non-exchangeable for cash, credit and/or products of any kind. Prizes must be collected as stated and riders agree to accept any prize in “as-is” condition at the time of collection. There shall be no refund or exchange for any partially used or unused prizes.
11. Any decisions made by foodpanda in relation to the Lucky Draw shall be final and conclusive and any request for appeal review shall not be entertained.
12. foodpanda reserves the right to disqualify riders from the Lucky Draw if they engage in any practices deemed to be fraudulent or unfair.
13. foodpanda shall not be responsible and liable for the prize or any component thereof including but not limited to any limitations that may prevent riders from redeeming and/or using the prizes.
14. foodpanda shall also not be liable for any claims by riders or be accountable for third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from the prize, its use or any component thereof.
15. foodpanda does not take any responsibility in the case of any event that may prevent the riders from participating in the Lucky Draw or any component thereof, as a result of certain technical restrictions or other limitations or force majeure, which include but is not limited to regulatory events, government directive, government intervention, pandemic, movement control orders, and act of God, etc.
16. foodpanda shall not be responsible or liable for any claims of loss or damage including loss of business, revenue or profits, or any indirect or consequential loss whatsoever, arising out of or in connection with your participation in the Lucky Draw.
17. foodpanda may at its sole and absolute discretion:
 - a. amend these Terms and Conditions;
 - b. modify, withdraw or discontinue, temporarily or permanently, the Lucky Draw or any part thereof (including but not limited to the Lucky Draw mechanics and rewards) at any time without prior notice;
 - c. forfeit, disqualify or refuse to allow any riders to participate in the Lucky Draw without having to provide any reasons or justifications; and
 - d. substitute any prize for another prize of similar value, in circumstances that include unavailability of the original prize, illegality or non-feasibility.
18. By participating in the Lucky Draw, you hereby deemed to have consented to the collection, use and disclosure of your name, image, photographs, voice and video recordings and/or likeness

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by foodpanda and/or third party appointed by foodpanda for the following purposes without any payment and/or compensation and in accordance with the Personal Data Protection Act 2012 and foodpanda's Privacy Policy (<https://www.foodpanda.sg/contents/privacy.htm>):

- a. administration of the Lucky Draw or any component thereof (including notification and announcement of the winners);
 - b. editorial, advertising, promotional, marketing;
 - c. reporting of winners to the relevant authority/ies; and/or
 - d. other purposes.
19. Any collection, use and disclosure of a user's personal data will be in accordance with foodpanda's Privacy Policy.
20. The Terms and Conditions shall be construed and governed in accordance with the laws of Singapore.